



Summary of Financial Assistance

Ochsner Rehabilitation Hospital provides financial assistance for medically necessary care to patients who are residents of Louisiana and Mississippi and who are unable to pay. The following is a summary of financial assistance available at Ochsner Rehabilitation Hospital.

Financial Assistance Offered. If you do not have insurance, we provide financial assistance for medically necessary care. You will receive free care if your family income does not exceed 200% of the Federal Poverty Income Guidelines and you are a resident of Louisiana or Mississippi. All applicants will be screened for Medicaid coverage and must cooperate with the Medicaid representatives to be considered for financial assistance.

Additional ways to qualify. If you do not meet the income criteria above, regardless of your insurance status or state of residence, you will be considered on a case-by-case basis for financial assistance if you contact us to discuss exceptional personal or financial circumstances; or, if there are special medical circumstances where treatment can only be provided by Ochsner Rehabilitation Hospital medical staff.

What you will be charged. Charges will not exceed amounts generally billed. If you receive financial assistance under our Policy, you will not be charged more for medically necessary care than the amount we generally bill patients having Medicare coverage.

How to Obtain Copies of our Policy and Application. You may obtain a copy of our Full Financial Assistance Policy, Plain Language Summary and Application Form, free of charge in any of the following ways: (1) on the Ochsner Rehabilitation Hospital web site at <https://www.ochsner-rehab.com/>, (2) in our admissions area or (3) by calling our Central Business Office at 504-291-5100.

How to Apply and Obtain Assistance. You may apply at any point in the admission or billing process by completing and submitting an application and providing income information. All Financial Assistance Applications, whether completed in person, online, delivered or mailed, will be forwarded to the Central Business Office for evaluation and processing. If you feel you may have exceptional or special medical circumstances, a representative can initiate an application for you. If you need any help in applying, please contact our admission department at the facility or call our Central Business Office at 1-866-284-0235.

Copies of our Financial Assistance Policy, Application Form and this Summary are available in English, Spanish and Vietnamese.